

Virtual SBU Manager I-YCOM

Requisition ID
Full/Part Time

16945
Full-time

Location
Description

Fergus Falls MN

Affiliated Computer Services, Inc., ACS, is a global FORTUNE 500 company with more than 55,000 plus people working together to support client operations in nearly 100 countries. By providing business process outsourcing, human resources outsourcing and information technology solutions to world-class commercial and government clients, ACS offers its associates vast opportunities to succeed. Recognized worldwide for generating possibilities and creating solutions, ACS welcomes you to become part of our growing team. Join our mission and vision for the future. Thank you for your interest!

Oversees and manages the operations of a business unit(s) with overall responsibility for the account (i.e. service delivery, sales, operations, IT, HR, facilities).

Manages the client relationship ensuring customer satisfaction.

Has profit and loss responsibility and overall control of planning, staffing, budgeting, managing expense priorities, and recommending and implementing changes to methods for the business unit.

Provides budget analysis, labor planning, problem resolution and coordination of activities between client and company personnel.

Typically utilizes management skills more than technical skills.

These management positions require strong technical, communication and management skills and extensive experience in managing the operations of a business.

SBU Managers II & III generally manage multiple business units or large client accounts.

The successful candidate will have proven experience with the following:

- Account management work
- Project Management
- Technical background (SAP, Oracle, Microsoft)
- Client support activity

ACS is an Equal Employment Opportunity/Affirmative Action Employer and does not discriminate against any applicant on the basis of race, color, religion, national origin, age, gender, marital status, disability, sexual orientation, military/veteran status, or any other status protected by Federal or State law or local ordinance.